

#### Intermediate/Advanced

Faculty Development Workshop

FSE Faculty retreat

April 18, 2012



### Quick Reference Guide for Moderators Remote Desktop Sharing

application sharing permission. requesting control and the person being requested must have participant's desktop at anytime during a session. Both the person The Moderator or a Participant may request control of another

# To Request Control of a Participant's Desktop

- <u>-</u> In the Participants' window, select the participant from whom you wish to request desktop control.
- Ņ Right-click (Control-click for Mac users) on the participant's name and select Request Desktop Control from the context menu.

Give Moderator Privilege Remove Participant	Request Desktop Control	Per Whiteboard ↓	Jairen Ker Audio	Amanda (Moderator, Me, P Farid	Participants	<table-cell> Participants</table-cell>
		1			<b>₩</b> <del>×</del>	
		0 0 0		1010 10.10	10 10	

ω The Participant will receive a message indicating someone has requested control. The participant can:

- <u>ם</u> Accept by clicking Yes
- <u>o</u> Refuse by clicking No
- <u></u> Select Allow all other requests until I quit and then click Yes

		Ś		Remote Co	d. A
Yes No	Allow all other requests until I quit With password;	Do you wish to share your desktop and allow Jaime to manipulate applications on your computer?	Jaime has requested control of your desktop.	Remote Control Requested	<ol> <li>Add a Password and then click Yes</li> </ol>

4 arrow will display on top of the Application Sharing privilege. displayed to you (the remote controller) only and the red border in the Application Sharing window. This border is Application Sharing session is the presence of a magenta Confirmation that you are remotely controlling the You will now have control of the Participant's desktop.

 L	Final Showing Markup 🔹 Show 🔹	0 🧳 🛛 🖨 🖨 🐧 🖤 🗱	Eile Edit <u>V</u> iew Insert Format	🖷 Elluminate Live! Remote Desk	$\bigcirc \bigcirc \bigcirc$
	Joh	-	* * * 0	Participants	

# **Return Control of a Participant's Desktop**

The participant can take control back by selecting the Ctrl key plus

the Space bar or by click the we button located in the tool bar. The participant controlling the application can give control back by

clicking the website button.

## **Request Control of Shared Applications**

If you give control of the shared application back to the participant and later wish to gain control again:

- 1. Select the participant in the Participants' window.
- 2. Right-click and select Request Control of Shared Applications



## **Terminate Remote Desktop Sharing**

There are two ways to stop Remote Desktop Sharing:

- 1. Select the Participant's name, right-click and select Terminate Remote Desktop Sharing.
- 2. The Participant may also choose to stop the application

sharing session by clicking the sharing button.

#### Tips

 A Participant can always refuse to give control over their desktop. The Moderator will receive a message saying Remote Start Refused.



- Simulated keystrokes can be sent using by select the button. The simulated keystrokes will be sent to the host machine and interpreted appropriately. For example, sending Ctrl+Escape to a Windows platform will result in the Start menu popping up. The host machine will accept these keystrokes as long as they are not in the Filtered Keystrokes list.
- If a Participant requests control of a shared application while someone else is controlling the application, they will receive the Remote Control Failed message.



- Remember you must have the Application Sharing permission (<sup>I</sup>) to be able to request control and to give control.
- In the Preferences dialog box, you are able to define your preferred prompt for Remote Desktop Sharing to ensure the level of security you wish. There are three options available from Tools > Preferences (or Elluminate *Live!* > Preferences on a Mac).

- You can always be prompted to allow someone to take control of your desktop
- You can set a password so that the user requesting control has to enter a password before control is given
- You can allow users to take control automatically

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When someone requests remote  Ask me for permission  Require password:  Allow without asking		💷 📎 Activity	Event Filtering	🛓 🐙 Application Sharing	Filtered Keys	Hosting Options	-Remote Control	Simulated Keys	Viewing Options	🗎 🛧 Audio	
When someone requests remote      Ask me for permission      Require password:      Allow without asking		>									1.
When someone requests remote											- de a
control:			When someone requests remote control:	<ul> <li>Ask me for permission</li> </ul>			<ul> <li>Allow without asking</li> </ul>				

# Ideas for using Remote Desktop Sharing

- Help Desk staff are able to use Remote Desktop Sharing to take over a caller's desktop. In this way the help desk can immediately diagnose the problem and fix it for the caller.
- Conduct real-time virtual lab sessions. Virtual lab applications make it possible to view and fully-interact with all of the applications on one computer from any other computer. Conduct hands-on training session just as you would in a physical lab.
- Sometimes in an instructional setting it is easier for the teacher to take control of a student's computer and to fix the problem for the student rather than describing how to fix the problem. Use Remote Desktop Sharing in this type of situation.



Elluminate *Live!* provides powerful and versatile whiteboard tools that allow all users to draw or write on the whiteboard. Multiple users can interact on the whiteboard simultaneously. Moreover, the whiteboard is object oriented meaning that all objects placed on the whiteboard can be edited. The moderator controls access to the whiteboard.

### **Available Whiteboard Tools**

The whiteboard tools are located on the left-hand side of the whiteboard.





### **Attributes Panel**

The attributes panel is displayed along the bottom of the Whiteboard window and is available when you select a whiteboard tool. Some attributes are common to all objects, and some are dependent upon which tool has been selected. These attributes allow you to edit your object. Examples are color, line thickness, font, bold/italics, etc.



#### Pen Tool

To use the Pen tool, click on the pen (<sup>()</sup>) and select the color and line thickness from the attributes panel. Press and hold down your mouse button and drag the cursor to where you want to end your line.

### **Highlighter Tool**

To use the highlighter click on the Highlighter ( $\checkmark$ ) and select the color and line thickness from the attributes panel. Press and hold down the mouse button and drag the cursor to where you want to end the highlighter stroke.

#### Line Tool

To draw a straight line, click the Line tool ( $\checkmark$ ) and select the color and line thickness from the attributes panel. Press and hold down the mouse button and drag the cursor to where you want to end the line. You can draw a horizontal, vertical or 45 degree angle by holding down your Shift key while drawing the line.

#### Text Tool

To enter text, click the Text tool (A) and select the color, size, bold and/or italics from the attributes panel. Click the whiteboard to place an insertion point, and then type your text. Press the <Enter> key when you are done typing each line of text.

#### Text Editor

To enter multiple lines of editable text, click the Text tool () and select the color, size, bold and/or italics from the attributes panel. Click the whiteboard to place an insertion point, and then type your text. Press the <Enter> key when you are done typing each line of text.

### **Ellipse or Rectangle Tools**

To draw either an ellipse or rectangle click on either of the tools ( $\bigcirc$ ,  $\bigcirc$ ,  $\square$ ,  $\square$ ) and select the color and if applicable the line thickness from the attributes panel. Press and hold down the mouse button and drag your cursor until the shape is the desired size. You can draw a perfect circle or rectangle by holding down the Shift key while drawing either an ellipse or rectangle.

#### Laser Pointer

To use the laser pointer, click the Laser Pointer ( $^{\infty}$ ) and select an image from the attributes panel to use as your pointer. As you hold down your mouse and move the pointer on the whiteboard, or single click anywhere on the whiteboard, the participants will see the movement or image.

#### Eraser Tool

To erase foreground objects, click on the Eraser tool ( $\stackrel{\frown}{=}$ ). You will be presented with a Confirm Erase dialogue box where you have three options:

- My Objects -- only erase foreground objects you created
- All Objects -- erase all foreground objects
- Cancel -- cancel the erase

The eraser tool is only available when there are objects in the foreground.

### Loading Images

To load an Image on the whiteboard click the Load Image tool ( ). You can load any JPEG, GIF, Animated GIF or PNG file.

### Loading Clip Art

To load clip art to the whiteboard, click the Clip Art tool (1) and choose from the available clip art collections.

### Loading a Screen Capture

Use the Screen Capture tool (2017), to capture your desktop or selected area of your desktop to a JPEG or PNG file and load this file on the whiteboard.

### **Selection Tool**

To select an object on the screen, click the Selection tool (**\**) and then click on the object. The selected object will appear with a border around it. You can select more than one object by using your Shift key while clicking on each object. To de-select the object, click on a blank space on the whiteboard, or click on the selection tool again.

### **Manipulating Objects**

### **Grouping Objects**

Click the selection tool  $(^{\land})$  and hold down the Shift key while you select the objects you would like to group. Then click the Group button  $(^{\textcircled{}})$ . To ungroup objects, use the selection tool  $(^{\textcircled{}})$  to select the grouped objects and then click the ungroup  $(^{\textcircled{}})$  button.

# Moving Objects to the Background/Foreground

Only the moderator can move objects into the background or foreground. Objects placed in the background cannot be deleted by

participants. Click the selection tool  $(\mathbf{k})$  and select the object you wish to send to the background. Click  $(\mathbf{\bar{P}})$  to move the selected objects to the background.

To move objects in the background to the foreground, click the move all objects button ( $\stackrel{1}{=}$ ). This button is only available if there are objects in the background.

### Cut/Copy/Paste/Delete Objects

Click on the selection tool  $(\mathbf{k})$  and select the object(s) you wish to manipulate. Then right mouse click anywhere on the whiteboard (for Mac users, hold down your Control or Command key and click on your mouse).

You will have the following abilities:

- Cut Object(s) cut object on the whiteboard and place on clipboard
- Copy Object(s) copy object from the whiteboard on to clipboard
- Paste Object(s) paste a previously cut or copied object onto the whiteboard
- Delete Object(s) delete object from the whiteboard



### **Using Live Video**

## **Quick Reference Guide**

The Video feature of Elluminate *Live!* enables you to transmit video broadcasts to others in a session. This is video you send live via a video camera (e.g., web cam) – not to be confused with a pre-recorded video (movie) that you can play using the Multimedia feature.

The Video window has the following components:



### **Steps for Using Live Video**

- Click on the Enable Video button in the Toolbar.
- Click on the Show Video Window button in the Toolbar. To open the Video window.
- 3. Click on the **Preview** button to start your camera and display in your image. No one but you will see this video transmission.
- Select the Image Quality you want to transmit. The options are Coarse Grays, Coarse Color, Medium Grays, Medium Color, Fine Grays and Fine Color.
- 5. Click on the **Transmit** button to send the video to others in the session.

### Expanding

The Video window can be expanded to reveal the Video Control panel. To do so, click on the Show Video Control Panel button. When you are done setting the controls, you can hide the panel by clicking on the Hide Video Control Panel button.

#### Resizing

The Video pane has three different sizes: small (160 x 120 pixels), medium (320 x 240 pixels) and large (640 x 480 pixels) Togola between the sizes

pixels). Toggle between the sizes

## **Stopping Video Transmission**

To stop transmitting video:

 But keep the Video window open; release the Transmit button by clicking on it. No images will be transmitted.



Ņ To close the video window; Click the 🔊 Hide Video Window button in the toolbar.

# Viewing Video with Multiple Simultaneous Cameras

cameras simultaneously. override the default and configure Video to allow up to six video in an Elluminate Live! room. Moderators, however, can By default, only one session attendee at a time can transmit



following: To configure the number of simultaneous cameras, do the

<u>-</u> From the Tools menu, select Video > Maximum Simultaneous Cameras. The Maximum Simultaneous Cameras dialog will open.

OK Cancel	2 - 3 - 4 - 5 -	Maximum simultaneous cameras per room:	Small group discussions are enhanced by allowing multiple simultaneous video cameras. However, allowing multiple cameras is not recommended when there are dial-up/low bandwidth participants due to the large amount of bandwidth this consumes.	Maximum Simultaneous Cameras
	ه_		e to	X

- Ņ session creator in the session scheduling server.) simultaneous camera, unless otherwise configured by the to permit in the room and click on **OK**. (The default is 1 Select the number of simultaneous cameras you would like
- ω Once the video transmission has been started, participants appear for each participant (up to five) at the bottom of the can click Transmit to activate their video. A thumbnail will video window.

### **Recording and Playback**

the video from all cameras is saved and, when playing the pane. If Moderators used Follow me during the recording recording, you can choose who to show in your main view If a session with multiple simultaneous cameras is recorded their camera changes will also occur in the recording.



### In-Session Invitation Quick Reference Guide for Moderators

The **In-Session Invitation** feature of Elluminate *Live!* enables Moderators, from within a live session, to invite people into the session by sending them email or instant messenger invitations. The invitations contain a link to join the session.

## Sending an In-Session Invitation

To send an email invitation to a participant:

1. Open the **Invite New Participants** window by clicking the

button in the Moderator Toolbar.

	Keep this dialog open	https://sas.elluminate.com/m.jnlp?sid=7&password=M.D000DADF6AB3AE8E3DAF 52401EB42A	To join the session, please click on the link below.	Please join me in a session entitled "STAFF MEETING". This session is currently in progress.	Invitation Message:	Invite New Participants
Compose Email		1. jnlp?sid=7&password=	ick on the link below.	htitled "STAFF MEETING		
Copy Link Cancel		=M.D000DADF6AB3AE8E3		". This session is currently		
		OAF	<	>		$\mathbf{X}$

2. (Optional) Edit the invitation text as desired.

	Invitation Message:
T	Hi John,
	The team has gathered in the Staff Meeting Elluminate session,Pit
<u> </u>	us. This session is currently in progress.

To join the session, please click on the link below.

- Click on the Compose Email button. A new message composition window for your default mail application will open. It will be populated with the information from the Invite New Participants dialog.
- Enter the email address of all those to whom you wish to sent the invitation and click on Send. The invitation will be emailed to guests immediately.

₩ <mark>₩</mark> JAF52401EB	To join the session, please click on the link below. https://sas.elluminate.com/m.jnlp?sid=7&password=M.D000DADF6AB3AE8E3DAF52401EB4	join n	Subject: Session Invitation	□ Io	Image: Send       Image: Send		Session Invitation - Message Ele Entry View Insert Format Tools Table ElastPaner Window Help
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# Copying the Session Link to an Application

To copy the session link so you can paste it into another application (such as an instant messaging application), follow the steps below:

Open the Invite New Participants window by clicking on the

In-Session Invite button.

- 2. Click on Copy Link button.
- Open the other application such as Instant Messenger and paste the link. The recipient will be able to join your session. No username or password is required.

#### Tips

- If the Compose Email button does not open your email application, you may not have a mail application set as your default. If required, consult your system administrator for help setting a default email application.
- If your default mail application opens but the text is copied into the new message incorrectly, you have two courses of action:
- Try changing your Email Encoding Invitation Option under Preferences.
- Select Keep this dialog open in the Invite New Participants window, manually open your email application and copy and paste the text from the Invite New Participants dialog into a new message composition window in your email application.



# Quick Reference Guide for Moderators

As a Moderator, you can change the view of the Whiteboard or an Application Sharing window so it fills the entire Elluminate *Live!* window. This is called Presentation Mode. When you use Presentation Mode, everyone in the session automatically will have the same full-window view – until either they "opt out" or you end Presentation Mode and return the content to a normal view.

# **Displaying Whiteboard Content in Presentation Mode**

- Open the Present Content dialog box by clicking the Present Content button.
- 2. Select Whiteboard. If you wish your own view of the Whiteboard to be in Presentation Mode, select **Present to Self**.

Present to Self Present C	Whiteboard	Select the content to be presented:	<table-cell> Present Content</table-cell>
Cancel	< >		×

4. To stop Presentation Mode, click the with terminate button.

### **Presentation Mode View**



To return to the default view or to activate your audio without exiting the Presentation Mode view, click the Controller Tab, which will appear in the upper right hand portion of the window. It will expand to display two buttons.



Click the button to exit Presentation Mode and to "Return to nonpresented layout." The Participant can return to Presentation Mode by clicking the return button.



Click the button to activate your microphone.

Click on the Present button.

containing text to indicate that it has been placed in Presentation Mode. in Presentation Mode. Moderator's screen to confirm the Whiteboard is being show to Participants There will also be an indicator in the bottom right-hand side of the



The Moderator can switch to the presentation view at anytime by clicking the



button.

# **Displaying Application Sharing in Presentation Mode**

Host Applications dialog box. Application Sharing will appear in the has already been started. Present Content dialog box only if an Application Sharing session Mode either through the Present Content dialog box or through the You can put your Application Sharing window into Presentation

## Using the Present Content Dialog

<u>.</u> Share your application through the Application Sharing dialog box.

> Ņ Open the Present Content dialog box by clicking the

Presentation Mode button

- ω Select Application Sharing.
- 2 F J

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## Using the Application Sharing Dialog

- <u>.</u> Open the Application Sharing dialog box.
- Ņ Select the application or region you wish to share.
- ω Select the Show in Presentation mode option.

t Applications
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4. Click on the OK button.



# **Displaying Application Sharing Session in Presentation Mode**

Viewers of an application sharing session in Presentation Mode will see the controller in the top right corner of the Presentation Mode window.



To show the controller, click on the  $\square$  slider. The controller has buttons to let the viewer Talk, opt out of Presentation Mode, request remote control of the shared application and scale the window.



If you requested (and were granted) control of the application sharing session, a magenta halo will appear around the application.

Elluminate Live! - ELLUMINATE TRAINING ROOM 1
File Session View Tools Window Help
🕤 🔿 🔿 📄 Elluminate Live! Invitation.txt
To: Amanda Reed
Subject: Elluminate Live! Invitation
Amanda Reed:
You are invited to attend the following Elluminate Live! session: Name:
Elluminate Training Room 1

### **Mini-Controller**

Participants can be moved in and out of Presentation Mode from the Mini-Controller by click the Presentation Mode button.





**Quick Reference Guide for Moderators** Loading Presentations

\*.bmp, \*.gif, \*.jpg, \*.jpeg, \*.png, \*.pict (Mac only) and \*.tif to the Whiteboard. Protected Whiteboard files (\*.wbp) and Whiteboard files OpenOffice presentations as well as the following image file formats Moderators can import PowerPoint presentations (\*.ppt, \*pptx), and (\*.wbd) can also be loaded to the Whiteboard.

see, and can be marked up using the Whiteboard drawing tools. Once imported, the presentation is available for all participants to

### Loading a File

To load your presentation, you must have Moderator status.

- <u>.</u> Click on the "Load Presentation" tool 토 in the Whiteboard window.
- <u></u>2 In the Select Screens dialog box, determine where you want to insert the file in relation to the Current Screen or Selected topic of a screen. Screens. The file can also replace a screen or become a sub-

Select Screens G Current Screens Selected Screens OK Cancel	atio
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ω Click OK. The Load File dialog box appears.

My Documents	My Recent Documents	Load File Lookin:
File name: Files of type:	DIL slides.pptx	
DIL slides.pptx PowerPoint Importer (*.ppt, *.pptx)		
Cancel	O Faster Import     O Faster Import     O Better Quality     O Best Quality     Additional Options     Include Notes	

- Navigate to the folder containing the file you want to load
- Select the file type you wish to load by scrolling through the Files of type drop-down menu. The options are

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- <u>ם</u> PowerPoint File (\*.ppt, \*.pptx)
- o. Image Files
- <u>a</u> <u></u> Protected Whiteboard Files (\*.wbp)
- Whiteboard Files (\*.wbd)

- 6. Locate the file or image you want to import, and select it. The file name will appear in the **File name**: text box. Click **Open**.
- Choose the Import Options Faster Import, Better Quality, or Best Quality. In most cases Better Quality is recommended.

- Select Include Notes from the Accessibility Options to copy the PowerPoint Notes to the Elluminate *Live!* Notes window.
- Select the import screen size from the Specify Import Screen Size window. The default is 1024 x 768. Click OK.

×	O Canvas Size: Width: 1214 Height:	Monitor Resolution: 1024 × 768 (Default) ¥	Screen Size	Specify Import Screen Size
Cancel	1103			$\mathbf{X}$

10. Each slide in the presentation is loaded onto a separate whiteboard screen as an image.

### Activity Indicators

When you load a presentation, you may see red and orange activity indicators next to your name or a participant's name. These colored indicator lights represent if participants have received all of the content

 Red: A red light next to a participant's name indicates that he or she has not received the content on their current screen. This light disappears once the participant has received the screen content from the server.

Orange: An orange light next to a participant's name indicates that he or she is still receiving the whiteboard screens from the server. This light disappears once the participant has received all of the whiteboard screens.



The whiteboard activity indicators are dynamic and are updated and visible to all moderators throughout the session.

### **Best Practices**

- When you are loading PowerPoint you have three Import Options to select from: Faster Import, Better Quality, and Best Quality. Best Quality is recommended since each PowerPoint slide is being converted into an image file.
- When loading a presentation, each slide is converted to a static image and loaded onto the whiteboard. If you would like to include any transitions or animations, use Application Sharing. In PowerPoint, go to Slide Show > Set Up Slide Show > Browsed by an individual (window)

#### Show type

- Presented by a speaker (full screen)
- Browsed by an individual (window)
- Show scrollbar Browsed at a kjosk (full screen)
- Many users create content using other presentation software such as Keynote or Photoshop. Although you cannot import these presentations directly onto the Elluminate *Live!* whiteboard, you can save the slides in the presentation as individual images and then load the images onto the Elluminate *Live!* whiteboard.
- When you load a presentation during your session, keep an eye on the indicator lights next to each participant's name so that you know if any are delayed in receiving whiteboard content. In particular, note the red indicator light as this means the user does not see the current slide. These indicator lights allow you to adjust the pace of your session accordingly.

